

# FUEL 2 FIGHT – Recognition Samples

## 92 FSS Employee Recognition Program Fairchild AFB

Here's a detailed list of **chip-worthy actions** tailored to each job unit, with examples tied back to the three core values (Competence, Character, Compassion). You can use this as a guide to help recognize what deserves a chip and connect it back to the mission.

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### Child & Youth – Childcare and Youth Services

#### Competence

- Maintained ratios during staff shortages without closing rooms.
- Implemented a creative curriculum that engaged children and met all safety requirements.

#### Character

- Reported and resolved a safety hazard quickly and transparently.
- Modeled professionalism and positive behavior for youth participants.

#### Compassion

- Provided emotional support to a child struggling with a parent's deployment.
  - Stayed late to ensure every child was picked up safely during a weather delay.
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### Education – Lifelong Learning, PME Support

#### Competence

- Helped a member meet their CCAF deadline by expediting transcript processing.
- Coordinated an on-base CLEP/DANTES event that increased participation by 20%.

#### Character

- Encouraged an Airman who failed a test to try again and connected them with study resources.
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- Ensured fair scheduling so all flights had equal PME opportunities.

### **Compassion**

- Mentored a member through their commissioning package.
  - Provided after-hours study sessions for a struggling ALS student.
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## **Honor Guard – Ceremonial Service**

### **Competence**

- Executed a flawless funeral honors detail with less than 24-hour notice.
- Trained a new team member ahead of schedule to support mission coverage.

### **Character**

- Represented Fairchild with dignity at a community ceremony.
- Volunteered for additional details to ensure every request was met.

### **Compassion**

- Spent time with a grieving family to answer questions after the ceremony.
  - Assisted a fellow guardsman through a challenging ceremony assignment.
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## **Marketing – Storytelling, Design, Digital Communication**

### **Competence**

- Delivered a campaign on short notice with measurable results.
- Improved social media engagement by creating new content formats.

### **Character**

- Protected brand integrity by pushing back on inaccurate or misleading information.
- Coordinated with multiple flights to ensure messaging was clear and fair.

### **Compassion**

- Highlighted unsung heroes in a feature story, boosting morale.

- Designed recognition graphics to celebrate milestones or retirements.
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### **Ops & M&FRC – Deployment, Mortuary Affairs, Family Readiness**

#### **Competence**

- Organized a deployment line with zero delays or missed requirements.
- Coordinated with multiple agencies to support a dignified transfer flawlessly.

#### **Character**

- Displayed professionalism and calm during a casualty notification.
- Took initiative to brief a deploying squadron on resources before a short-notice departure.

#### **Compassion**

- Spent extra time with a grieving family to walk them through benefits and entitlements.
  - Created a welcome-home event that boosted morale for returning Airmen.
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### **Resources – Finance, Budgeting**

#### **Competence**

- Corrected a payroll issue before it impacted a member's paycheck.
- Closed out end-of-year funds early, freeing dollars for squadron projects.

#### **Character**

- Maintained transparency in budget reporting to leadership.
- Took ownership of a DFAS error and worked until it was resolved.

#### **Compassion**

- Helped a family develop a repayment plan after an overpayment notice.
  - Conducted a financial wellness briefing to help Airmen avoid predatory lending.
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## **Sustainment – Food, Fitness, Lodging**

### **Competence**

- Prevented a foodborne illness issue by catching a delivery temperature violation.
- Developed a creative, healthy menu item that became a customer favorite.

### **Character**

- Returned a lost item found in lodging to a guest personally.
- Acted quickly to de-escalate a customer service issue professionally.

### **Compassion**

- Delivered a hot meal to a shift worker who couldn't leave their post.
  - Created a pop-up morale event (free smoothies, themed fitness class, etc.) for night shifters.
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